

Newsletter Insert

New training courses available to ensure our clubs are safe, fair and inclusive for all

The Australian Sports Commission in conjunction with *Play by the Rules* has developed two free courses that are available for all members of your sport. The complaint handling course is a 4 hour online course that provides a thorough step by step guide to resolving complaints. This course, along with the *Play by the Rules* resources (www.playbytherules.com.au), are great sources of information to anyone who has responsibility for managing a complaint. Umpires, groundspeople, presidents or administrators at any level in sport will gain some value from completing the seven interactive modules that can be accessed online. The Member Protection Information Officer (MPIO) Course, once a 2 day workshop, is now only 4 hours online, with a 3-4 hour workshop available in every state. To learn more about the value of an MPIO to your club, state or national association and how to access the training to become an MPIO go to:

http://www.ausport.gov.au/supporting/integrity_in_sport.