

## Feedback Coordinator Report – October 2011

### Orienteering Victoria Council Meeting

#### Decisions Required

**NONE**

#### OVERALL STATUS

Business as usual

#### ACTIVITIES & PLANS

1. The "letterbox" previously used for receipt of feedback at bush events now sits unused in my garage.
2. The email address [voa@iinet.net.au](mailto:voa@iinet.net.au) is now used for event feedback and has been advertised on the website. It should be a link displayed with all website-based event reports (along with "results" and "splits").
3. Relevant feedback comments are routinely forwarded to event organisers, subcommittee chairs or the Board as appropriate.

#### HIGHLIGHTS

4. As anticipated there have been few emails to "feedback". A total of 5 items since July 2011, one of which was actually an enquiry about a coming event. Surprisingly, not all comments were negative or compliant. Even with this low level of feedback, it is still more than we received using the letterbox and the feedback process can now be used for more than just bush events.

#### ISSUES, CONCERNS & RISKS

5. None

*Ian Dodd*  
17/10/2011

Thanks to me for this information.